

# ParseExtract.com - Privacy Policy

Last Updated: June 29, 2025

Your privacy is critically important to us at ParseExtract.com. This Privacy Policy outlines how ParseExtract.com collects, uses, and protects any information that you give us when you use this website and our services.

By using ParseExtract.com, you consent to the data practices described in this policy.

## 1. Information We Collect

### 1.1. Free Trial

- **Cookies:** We set a cookie on your browser to facilitate the free trial functionality and prevent abuse. No other personal information is gathered during the free trial.

### 1.2. Account Sign-up

- **Email Address:** When you sign up for an API key, we collect your email address.
- **Password:** Your password is saved securely. We do not store your password in plain text. No other personal data is collected during sign-up.

### 1.3. Payments

- **Name and Address:** When you make a payment for our services, we collect your name and address. This information is solely used for processing the transaction and is shared directly with our payment provider. **We do not store your name and address on our servers after the payment transaction is complete.**

### 1.4. Data Processing (Input and Output)

- **Uploaded Files:** Any files you upload for processing via our APIs or the Free Trial are solely used for the purpose of fulfilling your request. These files are processed immediately and then **deleted from our servers**. We do not store your uploaded files.
- **Output Data:** The output data generated from your API requests is **not stored by ParseExtract.com**.
- **Download Links:** If a download link for output data is provided, it is active for a maximum of 1 hour, after which the output data is permanently deleted from our servers.

## 2. How We Use Your Information

We use the information we collect for the following purposes:

- **To provide and maintain our services:** This includes enabling your access to our APIs and processing your requests.
- **To process payments:** Your name and address are used to facilitate payment transactions with our payment provider.
- **To communicate with you:** We may use your email address to send you important service-related notices, updates, or respond to your inquiries.
- **To improve our services:** We may use aggregated and anonymized data to understand usage patterns and improve our offerings.

### 3. How We Share Your Information

- **Payment Providers:** Your name and address are shared with our third-party payment providers solely for the purpose of processing your payment. We do not store this data.
- **External LLM API Providers:** For certain processing tasks, we send your input data to external Large Language Model (LLM) API providers. **These providers may use your data according to their own terms and conditions and privacy policies.**
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court order or government agency).
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your personal information may be transferred. We will provide notice before your personal information is transferred and becomes subject to a different Privacy Policy.

### 4. Data Security

We are committed to ensuring that your information is secure. We implement a variety of security measures to maintain the safety of your personal information when you sign up, including:

- **Password Hashing with Salt:** Your password is never stored in plain text; it is securely salted and hashed.
- **Data Deletion:** Files uploaded for processing and their corresponding output data are immediately deleted after processing or after the 1-hour download link expiry.
- **No Storage of Sensitive Payment Data:** We do not store your name and address related to payments on our servers.

However, no method of transmission over the Internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

### 5. Cookies

We use cookies to:

- Facilitate the free trial functionality.

## 6. Your Rights

You have the right to:

- **Access:** Request access to the limited personal information we hold about you (primarily your email address).
- **Correction:** Request correction of any inaccurate or incomplete information.
- **Deletion:** Request deletion of your account and associated data.
- **Opt-out:** Opt-out of receiving non-essential communications from us.

To exercise any of these rights, please contact us at [contact@parseextract.com](mailto:contact@parseextract.com).

## 7. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes.

## 8. Contact Us

If you have any questions about this Privacy Policy, please contact us at [contact@parseextract.com](mailto:contact@parseextract.com)

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